DEFIANT ONES MOTORCYCLE ASSOCIATION, LLC

162 Highland Street, Lunenburg, Massachusetts 01462
defiantonesllc.com | +1 (978) 582-1298 ext. 2

MEMBERSHIP TERMS AND CONDITIONS

Effective October 31, 2026
defiantonesllc.com/forms-and-documents/

Defiant Ones Motorcycle Association, LLC. Effective date: October 31, 2026. These Terms replace all prior versions.

1 AGREEMENT

These terms and conditions (the "Terms") govern your membership with Defiant Ones Motorcycle Association, LLC ("DOMA," "we," "our," "us"). Purchase or use of any DOMA membership ("Membership") subjects the purchaser or user ("you," "your," "Member") to these Terms, as amended from time to time under Section 13. Membership is subject to our approval and acceptance. The current version of these Terms and the benefits of each Membership type are published at defiantonesllc.com/membership-terms-and-conditions/ and defiantonesllc.com/membership/, and you may request a printed copy by writing to Defiant Ones Motorcycle Association, LLC, 162 Highland Street, Lunenburg, MA 01462, Attention: Member Services, or by calling (978) 582-1298 ext. 2.

2 MEMBERSHIP TYPES AND PRICING

DOMA offers the following Membership products. All prices are stated in full; every fee that can apply to a Membership appears in these Terms.

Tier 1 Membership: $49.99 per year. Member card, member kit (Section 3), rally and event check-in, e-newsletter, Ladies Riders information, 10% discount on merchandise, riding challenges, and recognition programs.

Tier 2 Membership (Annual): $185.29 per year. All Tier 1 benefits, plus MyRoute-app Routeplanner Gold and Navigation, DEF1ANT magazine and Ladies Riders magazine (Section 10), and a 20% discount on merchandise.

Tier 2 Monthly Plan: $12.99 per month plus a $49.99 annual plan fee billed at enrollment and at each anniversary; your first billing is $62.98, and the plan totals $205.87 over a full year. The Monthly Plan has a 120-day minimum term (Section 9). The Monthly Plan carries all Tier 2 benefits, is available to individual members only, is not available through lodges, requires automatic renewal, a valid email address, and payment by credit or debit card, is not available as a gift Membership, and is not available as an upgrade from a Tier 1 Membership (Section 8).

Lodge Membership: Tier 2 Annual Membership at $185.29 per year, purchased through a chartered lodge's portal. Lodge Members receive all Tier 2 benefits. Lodge Memberships are annual only. The lodge program is governed by the lodge's charter agreement and the DOMA Charter and Lodge Manual in addition to these Terms.

Membership tier prices are never discounted; the 10% and 20% tier discounts apply to merchandise only. Roadside Assistance and Motorcycle Service are not currently provided. When that service launches, it will be added to every Membership automatically at no additional charge, members will be notified as each service launches, and no action will be required from any Member. Membership pricing, benefits, and eligibility may change prospectively as provided in Section 13.

3 THE MEMBER KIT

Every new Member receives one member kit (membership card, patch, pin, T-shirt, and yard sign), whichever Membership product they join through, including every lodge member and lodge owner. One kit is issued per member number, ever, including after a lapse and rejoin. The kit does not ship during the 30-day upgrade and cancellation window (Sections 8 and 9); it ships on or after the 31st day of Membership. A Member who already holds a Tier 1 or Tier 2 Membership and joins a lodge receives the lodge patch only. Upgrading a Membership does not re-issue the kit. A new membership card imprinted with its renewal year and your "member

since" date is issued at each annual renewal; the membership year is also encoded in the member number. A charge may apply for replacement of lost or stolen cards.

4 MEMBERSHIP NUMBERS

Membership numbers are issued under DOMA's structured ID system: each Membership type carries its own coded numbering, and lodge memberships carry region-coded numbers. Your member number is the record of your Membership type, year, and kit fulfillment, and the name on your membership card must match your valid government-issued identification to obtain Member benefits.

5 ELIGIBILITY AND INDIVIDUAL USE

Membership is open to anyone who loves motorcycling and the lifestyle, riders and non-riders alike. Members must be 18 years of age or older; no motorcycle endorsement is required. A Membership cannot be purchased by or for anyone under 18, and the membership form will not accept an applicant under 18. This age requirement applies to the purchase of a Membership only; it does not apply to products or services purchased in the DOMA store. Memberships are for individual use only and are non-transferable. Your Membership may not be used by a business or other organization to provide benefits to its customers, employees, or members, except through a chartered lodge as provided in the charter agreement.

6 DUAL MEMBERSHIP: INDIVIDUAL AND LODGE

A Member may hold an individual Tier 1 or Tier 2 Membership and a Lodge Membership at the same time. Each Membership product carries its own member number, and the member number determines the benefits of each product. When a Member moves into or out of a lodge, membership tenure is reconciled so that continuous membership time is preserved across the move. Membership time is credited from your original DOMA join date; a Lodge Membership's time starts on the date you join the lodge. If a lodge closes or its charter lapses, the benefits of its members continue through the end of their paid membership year at no additional charge, and no member loses membership time. Those members may then renew as individual Members, not under the lodge. They keep their member number and their years of membership; the lodge designation in the member number changes, and every membership card shows the member's "member since" date.

7 TERM, RENEWAL, AND PAYMENT

Your annual Membership term begins when you join and expires one year later; DOMA may align your expiration date to the 1st or the 15th of the month following your anniversary. Before your expiration date you will receive a renewal notice and, upon renewal, a new membership card. A 15-day grace period follows the expiration date during which Member benefits remain available. Renewal payment received within 60 days after the expiration date renews the Membership for twelve months from the original expiration date; payment received more than 60 days after the expiration date establishes a new term from the payment date. If your Membership is cancelled or lapses and you rejoin, your member number and kit history persist (Section 3), but membership tenure does not carry.

Automatic renewal: if you select automatic renewal, you authorize DOMA to renew your Membership at your current type and payment plan at then-prevailing rates, charging your card on file up to 30 days before your expiration date. You may cancel automatic renewal at any time before the renewal charge. Membership overpayments up to $10.00 are credited to your next renewal.

8 UPGRADES AND THE 30-DAY WINDOW

During the first 30 days of a new Membership you may upgrade or cancel (Section 9). Upgrades are available only within that 30-day window, from a Tier 1, Tier 2 Annual or Tier 2 Monthly Membership, and what you have already paid is credited: Tier 1 to Tier 2 Annual, $135.30; Tier 1 to a lodge charter ($1,399 per year, which includes the lodge owner's membership), $1,349.01; Tier 2 Annual to a lodge charter, $1,213.71; Tier 2 Monthly to a lodge charter, $1,336.02; or into a lodge. The Tier 2 Monthly Plan is never available as an upgrade target. When you move into a lodge, your previous member number is retired and you keep your new lodge member number. Upgrades take effect immediately and do not re-issue the member kit. On an upgrade, your member information carries over automatically to the new Membership, your previous Membership shows as "Cancelled" in your account dashboard, and the dashboard and member product list for your new Membership open in its place. After the 30-day window, you

may change plans at renewal, join a lodge, or buy a lodge charter at the full price of $1,399, with no credit for the Membership already paid. If you buy a lodge charter after the 30-day window, your current Membership continues until it expires.

9 CANCELLATION AND REFUNDS

You may cancel your Membership at any time. What is charged and refunded depends on your Membership product and when you cancel, exactly as stated in this table and nowhere else:

When you cancel	Tier 1 (Annual, $49.99)	Tier 2 Annual ($185.29)	Tier 2 Monthly Plan
Days 1–30 (the upgrade/cancel window)	Full refund.	Full refund.	Full refund of all amounts paid.
Days 31–120	No refund. Tier 1 dues are paid in full and are non-refundable after the 30-day window.	No refund. Tier 2 Annual dues are paid in full and are non-refundable after the 30-day window.	The Monthly Plan has a 120-day minimum term: the $49.99 annual plan fee plus four monthly payments of $12.99, a total of $101.95. On cancellation, any unpaid balance of that $101.95 is charged immediately in a single transaction, and billing then stops. Amounts already paid are not refunded.
Day 121 onward	No refund. Tier 1 dues are paid in full and are non-refundable after the 30-day window.	No refund. Tier 2 Annual dues are paid in full and are non-refundable after the 30-day window.	Future monthly billing stops. Amounts already paid are not refunded. No further charge.

Refunds are issued to the original form of payment when possible. Lodge Memberships are governed by the lodge's charter agreement: lodge membership payments are non-refundable upon lodge closure or charter lapse, and Section 6 governs what members of a closed lodge retain. A Monthly Plan Member whose Membership is cancelled and who later rejoins may rejoin on the annual payment plan only. DOMA may terminate or downgrade a Membership for cause, in which case the Member receives a pro rata refund of dues less any amounts owed to DOMA; all benefits cease upon termination. There is no early-cancellation fee on any Membership product. Because the member kit does not ship until the 31st day of Membership (Section 3), a refund within the 30-day window is a full refund and is never reduced by kit cost.

10 PUBLICATIONS

DOMA publishes a monthly e-newsletter for all Members at no fee, and DEF1ANT magazine and Ladies Riders magazine, published bi-annually for Tier 2 and Lodge Members. The magazine subscription rate of $12.00 annually is included in Tier 2 Membership dues.

11 MEMBER INFORMATION AND COMMUNICATIONS

You agree to submit and maintain accurate, current Membership information, including name, address, email address, and telephone number. You may update your information at defiantonesllc.com/my-account, by calling (978) 582-1298 ext. 2, or by mail to the address in Section 1. DOMA may use the National Change of Address system and similar databases to keep your information current, and cannot assume liability for correspondence that is lost, delayed, or misdirected. You consent to DOMA contacting you by call or text at the number you provide, including by autodialed or prerecorded message, for transactional information about your Membership; you are not required to agree to such calls as a condition of Membership, and you may opt out at any time. Marketing communications carry an unsubscribe option in every message.

12 PRIVACY AND SOCIAL MEDIA

Information we collect is governed by the DOMA Privacy Policy, as amended from time to time, available at defiantonesllc.com/privacy-policy/. If you post content to DOMA's social media pages or community pages, you consent to our use and re-posting of that content in any media, including marketing materials, and we reserve the right to remove any post at our discretion.

13 CHANGES TO THESE TERMS

DOMA may change these Terms, Membership pricing, and Member benefits prospectively. Changes are made by posting the revised Terms at defiantonesllc.com/membership-terms-and-conditions/ with notice to Members by email or in the e-newsletter, and apply to new Memberships and renewals from the effective date of the change. Changes are never retroactive to a paid Membership term.

14 THIRD-PARTY PRODUCTS AND SERVICES

DOMA partners with third-party providers who supply certain products and services to Members, including travel, gear, navigation software, and training. For those products and services DOMA acts as an intermediary: the product or service is provided directly by the provider, and DOMA is not responsible for the acts or omissions of any provider or its subcontractors. In no event shall DOMA be liable for damages in connection with a product or service you obtain from a third-party provider.

15 DISCLAIMERS AND LIMITATION OF LIABILITY

MEMBERSHIP BENEFITS AND SERVICES ARE PROVIDED ON AN "AS AVAILABLE" BASIS. DOMA AND ITS AFFILIATES, SUBSIDIARIES, DIRECTORS, OFFICERS, INDEPENDENT CONTRACTORS, AND AGENTS EXPRESSLY DISCLAIM ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT, AND SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, PUNITIVE, OR EXEMPLARY DAMAGES, INCLUDING DAMAGES FOR LOSS OF PROFITS, GOODWILL, USE, OR DATA, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME JURISDICTIONS DO NOT ALLOW CERTAIN OF THESE EXCLUSIONS OR LIMITATIONS, SO SOME MAY NOT APPLY TO YOU.

16 DISPUTE RESOLUTION AND CLASS ACTION WAIVER

MANY DISPUTES CAN BE RESOLVED SIMPLY BY WRITING TO US. CONTACT US IN WRITING AT DEFIANTONESLLC.COM/CONTACT/ OR AT THE ADDRESS IN SECTION 1 DESCRIBING YOUR DISPUTE AND WE WILL RESPOND WITHIN 30 DAYS. IF WE CANNOT RESOLVE THE DISPUTE WITHIN 30 DAYS, YOU AGREE TO SUBMIT ALL CLAIMS ARISING OUT OF OR RELATING TO YOUR MEMBERSHIP TO BINDING ARBITRATION UNDER THE FEDERAL ARBITRATION ACT, CONDUCTED IN THE STATE IN WHICH YOU RESIDE UNDER MASSACHUSETTS LAW, AND YOU WAIVE ANY RIGHT TO TRIAL BY JURY. NO CLAIM MAY BE ARBITRATED ON A CLASS ACTION BASIS.

17 TRADEMARK

DOMA is a trademark of Defiant Ones Motorcycle Association, LLC.

The forms and documents referred to in these Terms, including the printable copy of these Terms, the Charter and Lodge Manual and all DOMA member and lodge forms, are on our Forms and Documents page at defiantonesllc.com/forms-and-documents/.

CONTACT DOMA

Defiant Ones Motorcycle Association, LLC, 162 Highland Street, Lunenburg, Massachusetts 01462
(978) 582-1298 ext. 2 | defiantonesllc.com/contact/
Every DOMA form and document: defiantonesllc.com/forms-and-documents/